

Wasptec - Wasp Nest Removal 18 Redstone Road Redhill Surrey RH1 6EA 01737 300393 07730 035631 info@wasptec.co.uk wasptec.co.uk

Guarantee

Wasptec offer a 100% guarantee on all bee, hornet & wasp nest removal treatments undertaken. Wasp Nest Removal. If a wasp control or hornet control treatment is carried out on or around your property, then the treatment is guaranteed successful. If after 48 hours of treatment there is still activity of either wasps or hornets in and around the area treated then Wasptec will return free of charge and carry out another treatment and will do so until the wasp/hornet nest has been successfully treated. If further treatments are required to eradicate the nest then these will also be carried out free of charge.

Please note that 96% of wasp and hornet control treatments are successful first time. Wasptec can't guarantee that you will not get another wasp/hornet nest in and around your home; this guarantee only covers you for the wasp/hornet nest that has been treated by Wasptec. Wasps and hornets emerge from hibernation at different times and start building at irregular intervals. Once a nest has been treated it will not start up somewhere else.

If you have wasps/hornets coming and going from a specific point at the front of your house, and the same at the back of your house, then this will mean you have at least two nests. If Wasptec treat a nest at the front and are called back and discover the nest is in a different location to where the first treatment was applied then this would be charged at £55 as it would be a completely different nest and would not be covered under the guarantee.

Wasptec wasp nest removal will carry out a survey of your property to determine whether more than one wasp/hornet nest is present and if so Wasptec will always point these out to you before any treatments are applied.

Wasptec cannot guarantee that extra nests on your property will be found even if they are present. Wasp/hornet activity will vary from nest to nest depending on the size of the colony inside the nest and nests cannot always be detected until significant activity takes place.

Wasptec considers themselves to be a very fair and honest company. If a wasp or hornet nest treatment has not been successful, for any reason, then Wasptec will take full responsibility and return to administer further treatments until you, the customer, is fully satisfied-FREE OF CHARGE. If the treatment has been successful and the problem lies in a different location then

Wasptec will not take responsibility and a charge of £55 will be incurred, this however will include the treatment of the new nest and will also be guaranteed successful.

If you have recently had a wasp nest removal treatment then please make a note of the following: When the treatment is applied, there will be a lot of wasp/hornet activity around the area the

treatment was applied to. This is because the wasps/hornets will know something is wrong but will naturally try to defend the queen within the nest.

Within 1hour of treatment wasp/hornet activity will die down a considerable amount. The wasps/hornets will enter the nest to get to the queen.

Within 2 hours there will be very little activity, if any, remaining. The wasps/hornets would have entered the nest and contaminated the queen.

After 24 hours the nest will be dead, you may still see the odd wasp/hornet lingering around where the treatment was applied, usually wasps/hornets that may have been trapped in houses, and have only just returned to the nest.

After 48 hours there should be no signs of activity, if there are more than a few wasps/hornets still coming and going from the entry point that had been treated then you would need to call us back out. Wasptec are unable to remove an active wasp nest, it will take at least 48 hours to be able to safely remove the nest. If in the future you would like the nest removed then this can be done and would be charged at £55.

The nest must be visible for us to be able to take it away. "Wasp Nest Removal professionally & totally destroyed" If you need to call Wasptec back out for a re-treatment or if you have discovered a new nest that needs treating then please call 01737 300393 and we will book you in.

If you require any other information then please feel free to give us a call and we will do our best to help. Wasptec will carry out a survey of your property to determine whether more than one wasp/hornet nest is present and if so Wasptec will always point these out to you before any treatments are applied. Wasptec cannot guarantee that extra nests on your property will be found even if they are present. Wasp/hornet activity will vary from nest to nest depending on the size of the colony inside the nest and nests cannot always be detected until significant activity takes place. Wasptec consider themselves to be a very fair and honest company and are very EASY to contact